

Stakeholder Engagement Plan SE-42

Development of a Consumer Forum



I. Background

In the Ontario Energy Board's (OEB's) decision and order with respect to the IESO's Fiscal 2007 Fee Submission, the Board accepted the settlement proposal that:

1. The IESO establish a Consumer Forum and
2. The IESO shall meet with consumer representatives and, within 45 days, distribute to intervenors and file with the OEB for its information the framework, terms of reference, and work plan for the Consumer Forum. Prior to distributing to intervenors and filing with the OEB, the IESO shall distribute for written comment to all intervenors drafts of the said framework, terms of reference, and work plan and the IESO shall consider any intervenor comments before finalizing these documents.

The following plan outlines the stakeholder engagement process to meet the filing requirement consistent with the OEB approved settlement.

II. Scope of Work

The IESO shall meet with consumer representatives and, within 45 days of OEB approval of the settlement proposal, distribute to intervenors and file with the OEB for its information the framework, terms of reference, and work plan for the Consumer Forum. The Consumer Forum will be consistent with [IESO stakeholder principles](#).

III. Deliverables

The deliverables are the framework, terms of reference, and work plan for the Consumer Forum. It is anticipated that these documents will evolve with experience.

IV. Schedule of Activities

A number of consumer sectors have been identified with several potential contacts. (The initial consumer sectors identified are listed in Addendum A.) Upon soliciting input from these stakeholders, draft terms of reference for the Consumer Forum will be developed and posted on the IESO's web site for stakeholder comment.

The framework, terms of reference and work plan will be filed with the OEB.

V. Decision Making Steps and Schedule of Activities

Activity	Target Date
1. OEB approval of settlement proposal – Start of 45 day period.	March 21, 2007
2. Post stakeholder engagement plan.	April 5, 2007
3. Meet with 12 -15 stakeholder from across various consumer segments. Meetings will be a combination face-to-face meetings and phone interviews.	April 2007
4. Post draft framework, terms of reference and work plan for stakeholder feedback.	April 16, 2007
5. Deadline for stakeholder feedback on the framework, terms of reference and work plan.	April 27, 2007
6. Posting of IESO response to stakeholder feedback and revisions to draft framework, terms of reference and work plan as required.	April 30, 2007
7. IESO management approval.	Early May
8. File framework, terms of reference and work plan with the OEB. (Regulatory Affairs).	On or before May 4, 2007
9. Implement Consumer Forum work plan.	Ongoing

ADDENDUM A: CONSUMER SECTORS

Agriculture

Farms
Processing Plants
Greenhouses

Commercial

Building Management, Offices, Real Estate
Retailers
Grocery
Hospitality, Hotels, Restaurants, Food services, Theatres
Transportation Industries, e.g., TTC, Go Transit, CN, Air Canada
General Business and small Manufacturing Industries
Communications, TV, Radio
Banking, Insurance

MUSH (Municipalities, Universities, Schools, Hospital)

Hospitals, Health Services
Schools, Universities, Educational Services
Government building and facilities, Museums, Art Galleries, Parks, Zoological Gardens, etc.
Municipalities
Water transportation, pumping, treatment, waste disposal, landfill
Public Utilities

Industrial

Pulp and Paper, Wood Products
Mining
Automotive
Metals – Steel, Aluminium, foundries, etc
Chemical
Cement
Petroleum Refining
Plastics and Rubber
Food and Beverage
General Manufacturing

Residential

Single Family Housing, Residential homes
Multi-Residential, apartment's buildings, condominium, town homes